



# THE BETTER BUSINESS BUREAU

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## BBB Reliability Report

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### Adventure Sky Diving

P. O. Box 440383  
Kennesaw, GA 30160

## General Information

**Phone Number:** (770) 405-1036  
**Fax Number:** (770) 405-1051  
**BBB Membership:** This company is not a member  
**Type-of-Business Classification:** Parachute Jumping Instruction

*The information in this report has either been provided by the company, or has been compiled by the Bureau from other sources.*

## Customer Experience

Based on BBB files, this company has an unsatisfactory record with the Bureau due to unanswered complaint(s).

When evaluating complaint information, please consider the company's size and volume of business. The number of complaints filed against the company may not be as important as the type of complaints and how the company handled them.

The Bureau processed a total of 31 complaints about this company in the last 36 months, our standard reporting period. Of the total 31 complaints in the last 36 months, 11 of those were closed in the last 12 months.

### Complaints Concerned

Sales Practice Issues: 7

Outcome of all complaints -

Administratively Closed: 2; No Response: 4;

Unpursuable: 1

Delivery Issues: 2

Outcome of all complaints -

No Response: 2

Service Issues: 5

Outcome of all complaints -

Resolved: 1; Administratively Closed: 1; No Response:  
3

Refund or Exchange Issues: 12

Outcome of all complaints -

Resolved: 2; Unresolved: 1; Administratively Closed: 4;  
No Response: 5

Contract Issues: 3

Outcome of all complaints -

No Response: 3

Billing or Collection Issues: 2

Outcome of all complaints -

Administratively Closed: 1; No Response: 1

## Additional Information

**Additional Doing-Business-As Names:** 1800 Skydive

**Additional Phone Numbers:** 770-405-1037 - 10

**Additional TOB Classifications:** Sports Promoters & Managers

## Additional File Information

The Bureau has requested basic information from this company. The Bureau has not received a response.

Report as of 03/03/2006

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*As a matter of policy, the Better Business Bureau does not endorse any product, service or company. BBB reports generally cover a three-year reporting period, and are provided solely to assist you in exercising your own best judgment. Information contained herein is believed reliable but not guaranteed as to accuracy. Reports are subject to change at any time.*

*The Better Business Bureau reports on members and non-members. Membership in the BBB is voluntary, and members must meet and maintain BBB standards. If a company is a member of this BBB, it is stated in this report.*